

THUMP LACROSSE REFUND POLICY

We rely on accurate registration numbers to plan program offerings, so **we do not offer refunds for team fees, tryout deposits, tryout fees, or league fees.**

Refunds are typically only available in the event that we cancel a program as the result of an organizational decision. If your participation status or desire to participate changes, we are unable to offer a refund.

We are also **unable to offer a refund in the case of a season ending injury**, but we have created a **RegSaver registration insurance** option, so if you're concerned about that, we encourage you to utilize the RegSaver insurance during your registration.

If you notify us at least 30 days before a **camp or a clinic**, we can refund the camp/clinic registration cost, minus a \$15 admin fee.

The Forge Small Group & Individual Training. Because Forge packs never expire and may be redeemed at any point in the future, no refunds are available for Forge packs.

Impact Team. The full Impact Team Fee is due as a result of your commitment to participate in the program. If you have opted for a monthly payment option, the total yearly cost of the program is obligated to you. If you are terminated from the program or leave before payment is completed in full, the remaining yearly payment is due immediately.

Team deposits from the registration process are only refundable if your athlete is not selected for a team or the team is canceled.

In the case of **inclement weather** (e.g. thunderstorms, excessive heat or wildfire smoke) disrupting an event before it starts or during the first half of an event, we will make an effort to reschedule that event to a later time & date. If inclement weather disrupts the event more than halfway through the event, the remainder of that day of the event will be canceled and may or may not be rescheduled.

IN ALL OTHER CASES NOT LISTED, NO REFUNDS ARE AVAILABLE.